KNOWLEDGE SEARCH
SUBSCRIPTIONS

Subscribe, Change, and Unsubscribe
Knowledge Search Subscription

The Knowledge Search Subscription feature allows you to receive an email digest about new and updated content for the following sites (sources):

- Security Advisories
- Technical Bulletins
- Knowledge Base
- Technotes

Subscription mailing schedule:

- Technical Bulletins, Knowledge Base, and Technotes notices are sent every Monday and Thursday.
- Security Advisories notices are sent out the second Wednesday of each calendar quarter (JAN, APR, JUL, OCT).
- On occasion, an Out-of-Cycle notice is sent for urgent issues.
Types of Subscriptions

Source Subscriptions are site level subscriptions. Meaning, you can elect to receive notices for new and updated content for all products, products in a technology level (i.e. Routers, Security, Switches), or series level products (i.e. MX Series). The various source options and the content found within each source are:

- **Knowledge Base (KB)** – Troubleshooting articles, Data collection references, and Resolution Guides.
- **Security Advisories (JSA)** - Security vulnerability and advisory notices.
- **Technical Bulletins (TSB)** - Product Support, Software Release, Product Change, and EOL/EOS (End of Life/End of Support) notifications
- **Technotes (TN)** - Application notes

Content Subscriptions are article level subscriptions. Subscribing at this level indicates you want to receive a notice when the article is updated.
All subscription notifications are sent via email from kc-admin@juniper.net. You will receive a separate email for each subscribed source. The subject indicates the source type and the body contains links to new or updated content.

From: kc-admin
Sent: Thursday, December 03, 2015 17:15
Subject: Source Subscription Notice - Knowledge Base (KB) - Juniper Networks Knowledge Center

Dear [name],
The following new or updated Knowledge Base (KB) content has been posted.

KB21476 JTAC Recommended Junos Software Versions
KB30674 JUNOScript for utility MIB of 64-bit system uptime
KB12376 [ScreenOS] DHCP relay is failing when traversing between two different VLANs
KB30510 How to collect application logs in Contrail

We hope you find this feature useful. Thank you for being part of our community.

Juniper Networks Knowledge Center Team
My Subscriptions

Create, update, and Opt Out subscription options are found on the My Subscription page. The My Subscription link is available to all logged in users and is located in the login box found on the Knowledge Search home page (kb.juniper.net) and on all article pages.
My Subscriptions

Manage My Subscription page lists all current and expired subscriptions. From here you can create, edit, renew, opt out, and unsubscribe.

Note - all subscriptions, except Security Advisories and Technical Bulletins, expire after 180 days.

Source Subscriptions are site level subscriptions. Available actions: create, edit, renew, opt out, unsubscribe

Content Subscription are article level subscriptions. Available actions: renew, unsubscribe
Create a New Source Subscription

On the Manage My Subscriptions page, choose a source from the “Select a source” pull-down; click “Go” to open the product selection page.
Create a New Source Subscription (cont.)

**Step 1 - Select...**

ALL to choose ALL Groups and ALL Series

OR

Product Series to choose individual series

AND/OR

Technology Group to choose the entire set of Series listed in the Technology Group

(Optional) Click to copy the selection choices to another Content Source

**Step 2 -**

Save Subscription or Cancel and return to the Manage My Subscriptions
On the article page, select “Subscribe” to receive notifications when the page is updated.
A confirmation message is display at the top of the screen.

New Content Subscription (cont.)
Thank you.