

JTAC TECHNICAL BULLETIN

SUBJECT: Hardware End of Life Announcement – EX4200-48P, EX4200-24P
BULLETIN NUMBER: PSN-2013-01-802
BULLETIN TYPE: Product Support Notification
AFFECTED PRODUCTS: EX4200-24P, EX4200-24P-AFL, EX4200-24P-TAA, EX4200-48P, EX4200-48P-AFL, EX4200-48P-TAA, EX-PWR-930-AC and EX-PWR2-930-AC
ISSUE DATE: Jan 2, 2013
REVISION: 2.0

OVERVIEW:

This document announces the End of Life (EOL) for EX4200-24P, EX4200-24P-AFL, EX4200-24P-ATT, EX4200-48P, EX4200-48P-AFL, EX4200-48P-TAA, EX-PWR-930-AC and EX-PWR2-930-AC products. The EOL announcement is effective immediately with a last order date of June 30, 2013. Effective July 1, 2013, these products will be removed from the price list and will no longer be orderable.

AFFECTED PRODUCT(S):

EOL Model Number	Product Description	Platforms Supported
EX4200-48P	EX 4200, 48-port 10/100/1000BaseT PoE, 930W AC PS, includes 50cm VC cable	EX4200
EX4200-48P-AFL	EX4200, 48-Port 10/100/1000BaseT PoE + 930W AC PS, Includes 50cm VC Cable and Advanced Feature License	EX4200
EX4200-48P-TAA	EX 4200 TAA, 48-port 10/100/1000BaseT PoE + 930W AC PS	EX4200
EX4200-24P	EX 4200, 24-port 10/100/1000BaseT PoE, 600W AC PS, includes 50cm VC cable	EX4200
EX4200-24P-AFL	EX4200, 24-Port 10/100/1000BaseT PoE + 600W AC PS, Includes 50cm VC Cable and Advanced Feature License	EX4200
EX4200-24P-TAA	EX 4200 TAA, 24-port 10/100/1000BaseT PoE + 600W AC PS	EX4200
EX-PWR-930-AC	EX 4200 and EX 3200 930W AC Power Supply (power cord needs to be ordered separately)	EX4200, EX3200
EX-PWR2-930-AC	EX4200 930W AC Power Supply with PoE+ capability (power cord needs to be ordered separately)	EX4200

REPLACEMENT PRODUCT(S):

EOL Model Number	Replacement Model Number	Product Description	Platforms Supported
EX4200-48P	EX4200-48PX	EX4200 TAA, 48-port 10/100/1000BaseT PoE-plus, 930W AC PS, includes 50cm VC cable	EX4200
EX4200-48P-AFL	No Replacement	N/A	N/A
EX4200-48P-TAA	EX4200-48PX-TAA	EX4200 TAA, 48-port 10/100/1000BaseT PoE-plus, 930W AC PS, includes 50cm VC cable	EX4200
EX4200-24P	EX4200-24PX	EX 4200, 24-port 10/100/1000BaseT PoE-plus + 930W AC PS, includes 50cm VC cable	EX4200
EX4200-24P-AFL	No Replacement	N/A	N/A
EX4200-24P-TAA	EX4200-24PX-TAA	EX4200 TAA, 24-port 10/100/1000BaseT PoE-plus + 930W AC PS, includes 50cm VC cable	EX4200
EX-PWR-930-AC, EX-PWR2-930-AC	EX-PWR3-930-AC	930W AC Power Supply with PoE+ Capability for EX4200, EX3200 and EX-RPS-PWR-930-AC (Power Cord needs to be ordered separately)	EX4200, EX3200, EX-RPS-PWR-930-AC, EX-RPS-PWR

END OF LIFE TIMETABLE:

EOL Timetable Milestone	Definition of Action	Effective Date
End-of-sale and end-of-service announcement	Product Support Notification released that announces end of life of a product.	01/02/2013
End-of-sale	Last day to buy product, order a new service contract, or add product to an existing support contract. Thereafter, products and services are removed from price lists. *End-of-Sale for EX4200-24P-AFL, EX4200-24P-TAA, EX4200-48P-AFL, EX4200-48P-TAA is 09/30/2013.	06/30/2013
End-of-warranty service conversion	Last date to convert warranty coverage for products purchased prior to EOL to a support contract.	06/30/2014
First service step-down	The available services offerings for the product will be capped at Next-day and Next-day Onsite support. Same-day and Same-day onsite support will be discontinued.	06/30/2015

Second service step-down	<p>The available J-Care services offerings for the product will be capped at Core and CorePlus support. The available JNSAC service offerings will be capped at Basic, RTF and AR-5.</p> <p>Next-day and Next Day Onsite support will be discontinued.</p>	06/30/2017
End-of-service contract renewal date	Last date to renew or extend existing support contracts. Support cannot extend beyond the end-of-support date.	06/30/2017
Last software engineering support	<p>Last date that new (that is, non maintenance) software releases will support the product. After this date, new software releases may not support the product.</p> <p>Maintenance releases of the major software releases issued prior to this date will support the product within the current JUNOS software EOL guidelines.</p>	06/30/2017
Last hardware engineering support	Last date that hardware engineering will support the product.	06/30/2018
End-of-service date	Last date to receive contracted service (including hardware and software bug fixes, and logistics replacement or repair services) for the product. Limited support will be offered on a per-incident, non-contracted basis only, at the discretion of Juniper Networks.	06/30/2018

For additional information regarding this issue please contact Juniper Networks. If you have any questions concerning this notice, or to obtain the latest patch release, please contact Juniper Networks Customer Service at <http://www.juniper.net/support/requesting-support.html>