

JTAC TECHNICAL BULLETIN

SUBJECT: Hardware End of Life Announcement –
EX4500-40F-BF-C, EX4500-40F-DC-C, EX4500-40F-FB-C, EX4500-LB

BULLETIN NUMBER: PSN-2013-07-968

BULLETIN TYPE: Product Support Notification

AFFECTED PRODUCTS: EX4500-40F-BF-C, EX4500-40F-DC-C, EX4500-40F-FB-C, EX4500-LB

ISSUE DATE: July 1, 2013

REVISION: 1.0

OVERVIEW:

This document announces the End of Life (EOL) for EX4500-40F-BF-C, EX4500-40F-DC-C, EX4500-40F-FB-C, EX4500-LB products. The EOL announcement is effective immediately with a last order date of December 31, 2013. Effective January 1, 2014, these products will be removed from the price list and will no longer be orderable.

AFFECTED PRODUCT(S):

EOL Model Number	Product Description
EX4500-40F-BF-C	EX4500, 40-Port, 10G SFP+, CEE Enabled, 1200W AC PS, Back to Front Airflow (Optics Sold Separately)
EX4500-40F-DC-C	EX4500, 40-Port, 10G SFP+, CEE Enabled, 1KW DC PS (Optics Sold Separately)
EX4500-40F-FB-C	EX4500, 40-Port, 10G SFP+, CEE Enabled, 1KW DC PS (Optics Sold Separately)
EX4500-LB	EX4500, Loopback Module

REPLACEMENT PRODUCT(S):

EOL Model Number	Replacement Model Number	Product Description
EX4500-40F-BF-C	EX4500-40F-VC1-BF	EX4500, 40-Port 1/10G SFP+ Converged Switch, Interconnect Module with 128G VC, 1200W AC PS, Back to Front Airflow (Optics Sold Separately)
EX4500-40F-DC-C	EX4500-40F-VC1-DC	EX4500, 40-Port 1/10G SFP+ Converged Switch, Interconnect Module with 128G VC, 1200W DC PS, Front to Back Airflow (Optics Sold Separately)
EX4500-40F-FB-C	EX4500-40F-VC1-FB	EX4500, 40-Port 1/10G SFP+ Converged Switch, Interconnect Module with 128G VC, 1200W AC PS, Front to Back Airflow (Optics Sold Separately)

END OF LIFE TIMETABLE:

EOL Timetable Milestone	Definition of Action	Effective Date
End-of-sale and end-of-service announcement	Product Support Notification released that announces end of life of a product.	07/01/2013
End-of-sale	Last day to buy product, order a new service contract, or add product to an existing support contract. Thereafter, products and services are removed from price lists.	12/31/2013
End-of-warranty service conversion	Last date to convert warranty coverage for products purchased prior to EOL to a support contract.	12/31/2014
First service step-down	<p>The available services offerings for the product will be capped at Next-day and Next-day Onsite support.</p> <p>Same-day and Same-day onsite support will be discontinued.</p>	12/31/2015
Second service step-down	<p>The available J-Care services offerings for the product will be capped at Core and CorePlus support. The available JNSAC service offerings will be capped at Basic, RTF and AR-5.</p> <p>Next-day and Next Day Onsite support will be discontinued.</p>	12/31/2017
End-of-service contract renewal date	Last date to renew or extend existing support contracts. Support cannot extend beyond the end-of-support date.	12/31/2017
Last software engineering support	<p>Last date that new (that is, non maintenance) software releases will support the product. After this date, new software releases may not support the product.</p> <p>Maintenance releases of the major software releases issued prior to this date will support the product within the current JUNOS software EOL guidelines.</p>	12/31/2017
Last hardware engineering support	Last date that hardware engineering will support the product.	12/31/2018
End-of-service date	Last date to receive contracted service (including hardware and software bug fixes, and logistics replacement or repair services) for the product. Limited support will be offered on a per-incident, non-contracted basis only, at the discretion of Juniper Networks.	12/31/2018

For additional information regarding this issue please contact Juniper Networks. If you have any questions concerning this notice, or to obtain the latest patch release, please contact Juniper Networks Customer Service at <http://www.juniper.net/support/requesting-support.html>