

**SUBJECT:** Hardware End of Life Announcement – Low memory (512M and 1G) SRX100 and SRX200 SKUs  
**BULLETIN NUMBER:** TSB16275  
**BULLETIN TYPE:** Product Support Notification  
**AFFECTED PRODUCTS:** SRX100, SRX110, SRX210, SRX220, SRX240  
**ISSUE DATE:** December 10, 2013  
**REVISION:** 1.2

**OVERVIEW:**

Juniper Networks® SRX Series Services Gateways for the branch deliver powerful security and connectivity capabilities to meet high-performance networking and security requirements. To enable newer security features, Juniper upgraded the SRX100 and SRX200 lines with higher system memory. New SKUs provide better user experience when advanced services like IPS, UTM and Application Security features are turned on. With superior hardware now available, Juniper is announcing EOL of older low memory (512M and 1G) SRX100 and SRX200 SKUs.

**AFFECTED PRODUCT (S):**

EOL SKU Number	Product Description	Replacement SKU	Platforms Supported
SRX100B	SRX services gateway 100 with 8xFE ports and base memory (On-board 1GB RAM w/ 512MB Accessible, 1GB FLASH).	SRX100H2	SRX100
SRX100H	SRX services gateway 100 with 8xFE ports and high memory (1GB RAM, 1GB FLASH)	SRX100H2	SRX100
SRX110H-VA	SRX services gateway 110 with 8xFE ports, 1G RAM & Flash, 1-port VDSL2/ADSL2+ over POTS	SRX110H2-VA	SRX110
SRX110H-VB	SRX services gateway 110 with 8xFE ports, 1G RAM & Flash, 1-port VDSL2/ADSL2+ over ISDN	SRX110H2-VB	SRX110
SRX210BE	SRX services gateway 210E, 2xGE + 6xFE ports, 1xmini-PIM slot, and base memory (512MB RAM, 1GB FLASH).	SRX210HE2	SRX110
SRX210HE	SRX services gateway 210E, 2xGE + 6xFE ports, 1xmini-PIM slot, and high memory (1GB RAM, 1GB FLASH).	SRX210HE2	SRX210
SRX210HE-POE	SRX services gateway 210E, 2xGE + 6xFE ports, 1xmini-PIM slot, high memory (1GB RAM, 1GB FLASH) and 4 ports of POE (50W)	SRX210HE2-POE	SRX210
SRX220H	SRX services gateway 220 with 8 x GE ports, 2xmini-PIM slots, and high memory (1GB RAM, 1GB FLASH)	SRX220H2	SRX220
SRX220H-POE	SRX services gateway 220 with 8 x GE ports, 2xmini-PIM slots, high memory (1GB RAM, 1GB FLASH) and 8 ports of POE(120W)	SRX220H2-POE	SRX220
SRX240B	SRX services gateway 240 with 16 x GE ports, 4xmini-PIM slots, and base memory (512MB RAM, 1GB FLASH)	SRX240H2	SRX240
SRX240B2	SRX services gateway 240 with 16 x GE ports, 4xmini-PIM slots, and base memory (1GB RAM, 1GB FLASH)	SRX240H2	SRX240
SRX240H	SRX services gateway 240 with 16 x GE ports, 4xmini-PIM slots, and high memory (1GB RAM, 1GB FLASH)	SRX240H2	SRX240
SRX240H-POE	SRX services gateway 240 with 16 x GE ports, 4xmini-PIM slots, and high memory (1GB RAM, 1GB FLASH), w/16 ports POE (150W).	SRX240H2-POE	SRX240
SRX240H-DC	SRX services gateway 240 with 16 x GE ports, 4xmini-PIM slots, and high memory (1GB RAM, 1GB FLASH), integrated -48V DC power supply.	SRX240H2-DC	SRX240

**REPLACEMENT PRODUCT (S):**

Model Number	Product Description	Minimum Software Release Required	Platforms Supported
SRX100H2	SRX100, 2G DRAM, 2G Flash, External power supply	12.1X44-D15.5	SRX100
SRX110H2-VA	SRX110 with Integrated VDSL (over POTS), 2G DRAM, 2G CF, External power supply	12.1X44-D15.5	SRX110
SRX110H2-VB	SRX110 with Integrated VDSL (over ISDN), 2G DRAM, 2G CF, External power supply	12.1X44-D15.5	SRX110
SRX210HE2	SRX210E, 1MPIM slot, 2G DRAM, 2G Flash, External power supply	12.1X44-D15.5	SRX210
SRX210HE2-POE	SRX210E, 1xMPIM slot, 2G DRAM, 2G Flash, w/ 4 ports POE, External power supply	12.1X44-D15.5	SRX210
SRX220H2	SRX220, 2xMPIM slots, 2G DRAM, 2G CF, External power supply	12.1X44-D15.5	SRX220
SRX220H2-POE	SRX220, 2xMPIM slots, 2G DRAM, 2G CF, with 8 ports POE and External power supply	12.1X44-D15.5	SRX220
SRX240H2	SRX240, 4xMPIM slots, 2G DRAM, 2G Flash	11.4R5	SRX240
SRX240H2-POE	SRX210E, 1xMPIM slot, 2G DRAM, 2G Flash with 16 ports POE	11.4R5	SRX240
SRX240H2-DC	SRX210E, 1xMPIM slot, 2G DRAM, 2G Flash and Internal DC power supply	11.4R5	SRX240

**END OF LIFE TIMETABLE:**

(in chronological order.)

EOL Timetable Milestone	Definition of Action	Effective Date
End-of-sale and end-of-service announcement	Product Support Notification released that announces end of life of a product.	Dec 10, 2013
End-of-sale	Last day to buy product, order a new service contract, or add product to an existing support contract. Thereafter, products and services are removed from price lists.	May 10, 2014
End-of-warranty service conversion	Last date to convert warranty coverage for products purchased prior to EOL to a support contract.	May 10, 2015
First service step-down	The available services offerings for the product will be capped at Next-day and Next-day Onsite support. Same-day and Same-day onsite support will be discontinued.	May 10, 2016
Second service step-down	The available J-Care services offerings for the product will be capped at Core and CorePlus support. The available JNSAC service offerings will be capped at Basic, RTF and AR-5. Next-day and Next Day Onsite support will be discontinued.	May 10, 2018
End-of-service contract renewal date	Last date to renew or extend existing support contracts. Support cannot extend beyond the end-of-support date.	May 10, 2018
Last software engineering support	Last date that new (that is, non maintenance) software releases will support the product. After this date, new	Dec 20, 2013

	software releases may not support the product.  Maintenance releases of the major software releases issued prior to this date will support the product within the current software EOL guidelines.	
Last hardware engineering support	Last date that hardware engineering will support the product.	May 10, 2019
End-of-service date	Last date to receive contracted service (including hardware and software bug fixes, and logistics replacement or repair services) for the product. Limited support will be offered on a per-incident, non-contracted basis only, at the discretion of Juniper Networks.	May 10, 2019

For more EOL product information and announcements please go to the following URL:  
<https://www.juniper.net/alerts/>

For more EOS information, please go to the following URL:  
<http://www.juniper.net/support/eol/>

If you have any questions concerning this notification, please contact Juniper Networks Customer Service.

Juniper Networks Customer Service may be contacted in one of several ways:

Via Telephone:  
 In the U.S., Canada, and Mexico: 888-314-JTAC  
 All other countries dial: 408-745-2121

Via the web @ <http://www.juniper.net/support/>