

JTAC TECHNICAL BULLETIN

SUBJECT: Hardware End of Life Announcement – RE-400-768
BULLETIN NUMBER: TSB16445
BULLETIN TYPE: Product Support Notification
AFFECTED PRODUCTS: RE-400-768-BB, RE-400-768-R, RE-400-768-S, RE-400-768-WW-S, M7iE-AC-RE400-1GE-B, M7iE-AC-RE400-2FETX-B, M7iE-DC-RE400-1GE-B, M7iE-DC-RE400-2FETX-B, M10iE-AC-RE400-B, M10iE-DC-RE400-B, M7iBASE-AC-2GE-OC12, M7iBASE-AC-2GE-OC3, M7iBASE-AC-2GE-WAN
ISSUE DATE: June 6, 2014
REVISION: 1.0

OVERVIEW:

This document announces the End of Life (EOL) of the RE-400-768 routing engine for the M7i and M10i routers. The EOL announcement is effective immediately with a last order date of December 6, 2014. Effective December 7, 2014, these products will be removed from the price list and will no longer be orderable. The last software version that will be supported on these routing engines is Junos 13.3.

AFFECTED PRODUCT(S):

| EOL Model Number | Product Description | Platforms Supported |
|------------------------|---|---------------------|
| RE-400-768-BB | RE-400 for M10i, M7i with 768 MB Memory Base Bundle | M7i and M10i |
| RE-400-768-R | RE-400 for M10i, M7i with 768 MB Memory redundant | M7i and M10i |
| RE-400-768-S | RE-400 for M10i, M7i with 768 MB Memory spare | M7i and M10i |
| RE-400-768-WW-S | RE-400 for M10i, M7i with 768 MB Memory with Junos World Wide | M7i and M10i |
| M7iE-AC-RE400-1GE-B | M7i Base Unit: 4 PIC slot chassis, 1 built-in Gigabit Ethernet Port (optics sold separately), cooling, midplane, 1 AC power supply, JUNOS, 1 Enhanced Forwarding Engine, 1 Routing Engine 400Mhz. Optional flash media kit sold separately. | M7i |
| M7iE-AC-RE-400-2FETX-B | M7i Base Unit: 4 PIC slot chassis, 2 Built in Fast Ethernet ports (RJ connectors), cooling, midplane, 1 AC power supply, JUNOS-WW, 1 Enhanced Forwarding Engine, 1 RE-B-1800X1-4G. Optional flash media kit sold separately. Power cords sold separately. | M7i |
| M7iE-DC-RE400-1GE-B | M7i Base Unit: 4 PIC slot chassis, 1 built-in Gigabit Ethernet Port (optics sold separately), cooling, midplane, 1 DC power supply, JUNOS, 1 Enhanced Forwarding Engine, 1 Routing Engine 400Mhz. Optional flash media kit sold separately. | M7i |

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| M7iE-DC-RE400-2FETX-B | M7i Base Unit: 4 PIC slot chassis, 2 Built in Fast Ethernet ports (RJ connectors), cooling, midplane, 1 DC power supply, JUNOS, 1 Enhanced Forwarding Engine, 1 Routing Engine 400Mhz. Optional flash media kit sold separately. | M7i |
| M10iE-AC-RE400-B | M10i Base Unit: 8 PIC slot chassis, cooling, midplane, 2 AC power supplies, 1 Enhanced Forwarding Engine, 1 Routing Engine 400Mhz, 1 Fan Tray, JUNOS and two chassis managers. Optional flash media kit sold separately. | M10i |
| M10iE-DC-RE400-B | M10i, DC, 400MHz RE w/ 768MB, Enhanced CFEB, JunOS WW | M10i |
| M7iBASE-AC-2GE-OC12 | M7i OC12 bundle. Includes one each of the following: M7iBASE-AC-1GE, RE-400-768-BB, FEB-M7i-SVCS-MS-E-BB, PWR-M10i-M7i-AC-BB, S-NAT-FW-MULTI-BB, S-TUNNEL, JS-IPv6-L, S-ACCT, S-ES, PE-1GE-SFP, PE-1OC12-STM4-IQE-SFP | M7i |
| M7iBASE-AC-2GE-OC3 | M7i OC3 bundle. Includes one each of the following: M7iBASE-AC-1GE, RE-400-768-BB, FEB-M7i-SVCS-MS-E-BB, PWR-M10i-M7i-AC-BB, S-NAT-FW-MULTI-BB, S-TUNNEL, JS-IPv6-L, S-ACCT, S-ES, PE-1GE-SFP, PE-4OC3-STM1-IQE-SFP | M7i |
| M7iBASE-AC-2GE-WAN | M7i GE WAN bundle. Includes one each of the following: M7iBASE-AC-1GE, RE-400-768-BB, FEB-M7i-SVCS-MS-E-BB, PWR-M10i-M7i-AC-BB, S-NAT-FW-MULTI-BB, S-TUNNEL, JS-IPv6-L, S-ACCT, S-ES, PE-1GE-SFP, PE-4GE-TYPE1-SFP-IQ2E | M7i |

REPLACEMENT PRODUCTS:

Replacement products are suggested alternatives for new orders only. RMAs will be serviced with like for like replacements per normal Juniper service policy.

| EOL Model Number | Replacement Model Number | Platforms Supported |
|------------------------|--------------------------|---------------------|
| RE-400-768-BB | RE-B-1800X1-4G-BB | M7i and M10i |
| RE-400-768-R | RE-B-1800X1-4G-R | M7i and M10i |
| RE-400-768-S | RE-B-1800X1-4G-S | M7i and M10i |
| RE-400-768-WW-S | RE-B-1800X1-4G-WW-S | M7i and M10i |
| M7iE-AC-RE400-1GE-B | M7iE-AC-RE1800-1GE-B | M7i |
| M7iE-AC-RE-400-2FETX-B | M7iE-AC-RE1800-2FETX-B | M7i |
| M7iE-DC-RE400-1GE-B | M7iE-DC-RE1800-1GE-B | M7i |
| M7iE-DC-RE400-2FETX-B | M7iE-DC-RE1800-2FETX-B | M7i |
| M10iE-AC-RE400-B | M10iE-AC-RE1800-B | M10i |

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|---------------------|-------------------|------|
| M10iE-DC-RE400-B | M10iE-DC-RE1800-B | M10i |
| M7iBASE-AC-2GE-OC12 | None | N/A |
| M7iBASE-AC-2GE-OC3 | None | N/A |
| M7iBASE-AC-2GE-WAN | None | N/A |

END OF LIFE TIMETABLE:

| EOL Timetable Milestone | Definition of Action | Effective Date |
|---|---|---|
| End-of-sale and end-of-service announcement | Product Support Notification released that announces end of life of a product. | 06/06/14 |
| End-of-sale | Last day to buy product, order a new service contract, or add product to an existing support contract. Thereafter, products and services are removed from price lists. | 12/06/14 |
| End-of-warranty service conversion | Last date to convert warranty coverage for products purchased prior to EOL to a support contract. | 12/06/15 |
| First service step-down | The available services offerings for the product will be capped at Next-day and Next-day Onsite support. Same-day and Same-day onsite support will be discontinued. | 12/06/16 |
| Second service step-down | The available J-Care services offerings for the product will be capped at Core and CorePlus support. The available JNSAC service offerings will be capped at Basic, RTF and AR-5. Next-day and Next Day Onsite support will be discontinued. | 12/06/18 |
| End-of-service contract renewal date | Last date to renew or extend existing support contracts. Support cannot extend beyond the end-of-support date. | 12/06/18 |
| Last software engineering support | Last date that new (that is, non maintenance) software releases will support the product. After this date, new software releases may not support the product. Maintenance releases of the major software releases issued prior to this date will support the product within the current JUNOS software EOL guidelines. | 1/23/2017 *note – last supported version is 13.3 |
| Last hardware engineering support | Last date that hardware engineering will support the product. | 12/06/19 |
| End-of-service date | Last date to receive contracted service (including hardware and software bug fixes, and logistics replacement or repair services) for the product. Limited support will be offered on a per-incident, non-contracted basis only, at the discretion of Juniper Networks. | 12/06/19 |

For additional information regarding this issue please contact Juniper Networks. If you have any questions concerning this notice, or to obtain the latest patch release, please contact Juniper Networks Customer Service at <http://www.juniper.net/support/requesting-support.html>