

**SUBJECT:** Hardware End of Life Announcement – RE-S-2000-4096, SCB-MX960  
**BULLETIN NUMBER:** TSB16735  
**BULLETIN TYPE:** Product Support Notification  
**AFFECTED PRODUCTS:** RE-S-2000-4096, SCB-MX960  
**ISSUE DATE:** July 25, 2016  
**REVISION:** 2.0

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**OVERVIEW:**

This document announces the End of Life for the products listed in the table below. This EOL announcement is effective immediately with a Last Order Date (LOD) of May 1, 2016. On the last order date, the products are removed from the pricelist and are no longer orderable.

**AFFECTED PRODUCTS:**

EOL Model Number	Product Description	Last Software Version
RE-S-2000-4096-BB	Routing engine with 2000MHz processor and 4GB memory, Base Bundle	16.2
RE-S-2000-4096-R	Routing engine with 2000MHz processor and 4GB memory, Redundant	16.2
RE-S-2000-4096-S	Routing engine with 2000MHz processor and 4GB memory, Spare	16.2
RE-S-2000-4096-UPG-BB	Upgrade from RE-1300-2048-BB to RE-2000-4096 on MX960BASE system - Partially included in Base	16.2
RE-S-2000-4096-WW-S	Routing engine with 2000MHz processor and 4GB memory, Spare (JUNOS WW)	16.2
SCB-MX960-BB	MX Switch Control Board, 2 are included in MX960BASE chassis price	16.2
SCB-MX960-S	Switch Control Board, MX960, Spare	16.2
SCB-MX960-R	Switch Control Board, MX960, Redundant	16.2

**REPLACEMENT PRODUCTS:**

Replacement products are suggested alternatives for new orders only. RMAs will be serviced with like for like replacements per standard Juniper service policy.

<b>EOL Model Number</b>	<b>Replacement Model Number</b>	<b>Minimum Software Version</b>
RE-S-2000-4096-BB	RE-S-1800X4-16G-BB/ RE-S-1800X4-32G-BB	RE-S-1800X4-16G: 10.4 RE-S-1800X4-32G: 12.3R4/ 13.2R1
RE-S-2000-4096-R	RE-S-1800X4-16G-R/ RE-S-1800X4-32G-R	RE-S-1800X4-16G: 10.4 RE-S-1800X4-32G: 12.3R4/ 13.2R1
RE-S-2000-4096-S	RE-S-1800X4-16G-S/ RE-S-1800X4-32G-S	RE-S-1800X4-16G: 10.4 RE-S-1800X4-32G: 12.3R4/ 13.2R1
RE-S-2000-4096-UPG-BB	RE-S-1800X4-16G-UB/ RE-S-1800X4-32G-UB	RE-S-1800X4-16G: 10.4 RE-S-1800X4-32G: 12.3R4/ 13.2R1
RE-S-2000-4096-WW-S	RE-S-1800X4-16G-WS/ RE-S-1800X4-32G-WS	RE-S-1800X4-16G: 10.4 RE-S-1800X4-32G: 12.3R4/ 13.2R1
SCB-MX960-BB	SCBE-MX-BB/ SCBE2-MX-BB	SCB: 11.4 SCBE2: 13.3
SCB-MX960-S	SCBE-MX-S/ SCBE2-MX-S	SCB: 11.4 SCBE2: 13.3
SCB-MX960-R	SCBE-MX-R/ SCBE2-MX-R	SCB: 11.4 SCBE2: 13.3

**END OF LIFE TIMETABLE:**

<b>EOL Timetable Milestone</b>	<b>Definition of Action</b>	<b>Effective Date</b>
End of Life notification	Product Support Notification released that announces end of life of a product.	06/17/2015
Last order date	Last day to buy product, order a new service contract, or add product to an existing support contract. Thereafter, products and services are removed from price lists.	05/01/2016
End of Warranty service conversion	Last date to convert warranty coverage for products purchased prior to EOL to a support contract.	05/01/2017
First service step-down	The available services offerings for the product will be capped at Next-day and Next-day Onsite support. Same-day and Same-day onsite support will be discontinued.	05/01/2018
End of Software Engineering	Last date that new software releases will support the product. After this date, new software releases may not support the product.  Maintenance releases of the major software releases issued prior to this date will support the product within the current software EOL guidelines.	05/01/2019
End of Hardware Engineering	Last date that hardware engineering will support the product.	05/01/2019

Second service step-down	The available J-Care services offerings for the product will be capped at Core and CorePlus support. The available JNSAC service offerings will be capped at Basic, RTF and AR-5. Next-day and Next Day Onsite support will be discontinued.	05/01/2020
Last renewal date	Last date to renew or extend existing support contracts. Support cannot extend beyond the end-of-support date.	05/01/2020
End of Service date	Last date to receive contracted service (including hardware and software bug fixes, and logistics replacement or repair services) for the product. Limited support will be offered on a per-incident, non-contracted basis only, at the discretion of Juniper Networks.	05/01/2021

For more EOL product information and announcements please go to the following URL:  
<https://www.juniper.net/alerts/>

For more EOS information, please go to the following URL:  
<http://www.juniper.net/support/eol/>

If you have any questions concerning this notification, please contact Juniper Networks Customer Service.

Juniper Networks Customer Service may be contacted in one of several ways:

Via Telephone:

In the U.S., Canada, and Mexico: 888-314-JTAC

All other countries dial: 408-745-2121

Via the web @ <http://www.juniper.net/support/>