

SUBJECT: Hardware End of Life Announcement – SSG-140, SSG-300 & SSG-500 Series
BULLETIN NUMBER: TSB16772
BULLETIN TYPE: Product Support Notification
AFFECTED PRODUCTS: SSG-140, SSG-320M, SSG-350M, SSG-520M and SSG-550M
ISSUE DATE: July 31, 2015
REVISION: 2.0

OVERVIEW:

SSG-140, SSG-300 and SSG-500 series campus and branch firewalls are deployed in various verticals and mission critical networks. With higher performance, carrier class routing, advanced security services and NGFW capabilities, the SRX Series Services Gateways are superseding SSG-140, SSG-300 and SSG-500 products. Since the SRX offer better value proposition compared to SSG Series, Juniper is announcing an end of life of SSG-140, SSG-320M, SSG-520M and SSG-550M products.

AFFECTED PRODUCTS:

EOL Model Number	Product Description	Platforms Supported
SSG-140-SB	Security Services Gateway 140, 256 MB memory, 0 PIM cards, AC power	SSG-140
SSG-140-SH	Security Services Gateway 140, 512 MB memory, 0 PIM cards, AC power	SSG-140
SSG-320M-SB	SSG 320, ScreenOS, Base Memory (512MB), HW Crypto Module, AC Power Supply	SSG-300
SSG-320M-SH	SSG 320M, ScreenOS, High Memory (1GB), HW Crypto Module, AC Power Supply	SSG-300
SSG-350M-SB	SSG 350M, ScreenOS, Base Memory (512MB), HW Crypto Engine, AC Power Supply	SSG-300
SSG-350M-SB-DC-N-TAA	SSG 350M, ScreenOS, Base Memory (256MB), HW Crypto, DC Power Supply, Fan Filter, NEBS, TAA	SSG-300
SSG-350M-SB-TAA	SSG 350M, ScreenOS, Base Memory (256MB), HW Crypto, AC Power Supply, TAA	SSG-300
SSG-350M-SH	SSG 350M, ScreenOS, High Memory (1GB), HW Crypto Engine, AC Power Supply	SSG-300
SSG-350M-SH-DC-N-TAA	SSG 350M, ScreenOS, High Memory (1GB), HW Crypto Engine, DC Power Supply, NEBS & TAA compliant	SSG-300
SSG-350M-SH-TAA	SSG 350M, ScreenOS, High Memory (1GB), HW Crypto, AC Power Supply, TAA	SSG-300
SSG-520M-SH	SSG 520M System, 1GB DRAM, AC Power	SSG-500
SSG-520M-SH-DC	SSG 520M System, 1GB DRAM, 1 DC Power Supply	SSG-500
SSG-520M-SH-DC-N-TAA	SSG 520M System, 1GB DRAM, DC Power Supply, NEBS and TAA Compliant	SSG-500
SSG-520M-SH-N-TAA	SSG 520M System, 1GB DRAM, AC Power Supply, NEBS and TAA Compliant	SSG-500
SSG-520M-SH	SSG 520M System, 1GB DRAM, AC Power	SSG-500
SSG-520M-SH-DC	SSG 520M System, 1GB DRAM, 1 DC Power Supply	SSG-500
SSG-520M-SH-DC-N-TAA	SSG 520M System, 1GB DRAM, DC Power Supply, NEBS and TAA Compliant	SSG-500
SSG-520M-SH-N-TAA	SSG 520M System, 1GB DRAM, AC Power Supply, NEBS and TAA Compliant	SSG-500
SSG-550M-SH	SSG 550M System, 1GB DRAM, 1 AC Power Supply	SSG-500
SSG-550M-SH-DC	SSG 550M System, 1GB DRAM, 1 DC Power Supply	SSG-500

SSG-550M-SH-DC-N-TAA	SSG-500	SSG-500
SSG-550M-SH-N-TAA	SSG 550M System, 1GB DRAM, AC Power Supply, NEBS and TAA Compliant	SSG-500
JXU-6GE-SFP-S	6 Port Fiber Gigabit Ethernet Universal PIM, SFP sold separately	SSG-300, SSG-500
JXU-8GE-TX-S	8 Port Gigabit Ethernet 10/100/1000 Copper Universal PIM	SSG-300, SSG-500
SSG-140-RMK	SSG 140 Rack Mount Kit, 19 in., all mounting hw included.	SSG-140
J2320-SSG320M-RMK-19	19" Rack mount kit for J2320 and SSG320M platforms - spare	SSG-300
J2350-SSG350M-RMK-19	19" Rack mount kit for J2350 and SSG350M platforms - Spare	SSG-300
J2350-SSG350M-RMK-23	23" Rack mount kit for J2350 & SSG350M	SSG-300
J6350-RMK	J6350 Rack Mount Kit, 19 in., all mounting hw included.	SSG-500
J6350-RMK-02	Rear-Support Rackmt Kit, 2 Rails, for SSG500 / 500M / J4350 / J6350, for 4-post racks. Not incl w/base sys	SSG-500
J6350-SSG-CONV-S	J6350 to SSG 550M Conversion Kit	SSG-500
J2320-SSG-CONV-S	J2320 to SSG 320M Conversion Kit	SSG-300
J2350-SSG-CONV-S	J2350 to SSG 350M Conversion Kit	SSG-300
SSG-350M-FLTR	SSG-350M Fan Filter - Spare	SSG-300
SSG-500-FLTR	Replacement Air Filter for SSG 550	SSG-500
SSG-PS-AC	Spare Power Supply for SSG 550, AC Power	SSG-500
SSG-PS-DC	Spare Power Supply for SSG 550, DC Power	SSG-500
SSG-140-BOX-SPARE	SSG-140: 15-pack shipping boxes and foam inserts	SSG-140
SSG-320-BOX-SPARE	SSG-140/320M, J2320, SRX240: 15-pack shipping boxes	SSG-300
SSG-350-BOX-SPARE	SSG 350M: 15-pack shipping boxes	SSG-300
SSG-500-BOX-SPARE	SSG 520M/550M: 15-pack shipping boxes	SSG-500
SSG-BOX-HANDLE-SPARE	SSG Box Handle	
CBL-SSG-5-20-PWR-IT	Power Cable	SSG-5 and SSG-20
JX-CF-1G-S	1G Compact Flash for J-Series - Spare	SSG-300, SSG-500
JX-CF-512M-S	512M Compact Flash for J-Series - Spare	SSG-300, SSG-500
J-MEM-256M-S	256MB Memory for J4350 and J6350 - Spare	SSG-300, SSG-500
J-MEM-512M-S	512MB Memory for J4350 and J6350 - Spare	SSG-300, SSG-500
SSG-5-20-MEM-256	256 MB RAM Memory	SSG-5 and SSG-20
SSG-100-MEM-512	512 MB DIMM memory upgrade for the SSG 100 series	SSG-140
SSG-500-MEM-1GB	1 Gi1 Gigabyte RAM Memory Upgrade for SSG 500 series, SSG 300 series, J2320, J2350, J4350, J6350	SSG-500
JX-CBL-X21-DTE	X.21 cable (DTE)	SSG-500, SSG-140, SSG-300

REPLACEMENT PRODUCTS:

Model Number	Product Description	Minimum Software	Platforms Supported
SRX240H2	SRX services gateway 220 with 8 x GE ports, 2xmini-PIM slots, 2GB DRAM and 2GB CF. External power supply and cord included.	12.1X44-D15	SRX240
SRX240H2-TAA	SRX240H (2G), TAA SKU	12.1X44-D15	SRX240
SRX240H2-POE	SRX services gateway 240 with 16 x GE ports, 4xmini-PIM slots, and high memory (2 GB RAM, 2 GB FLASH), w/ 16 ports POE (150W). Integrated power supply with power cord. 19" Rack mount kit incl.	12.1X44-D15	SRX240
SRX240H2-POE-TAA	SRX240H (2G), 16 ports POE, TAA SKU	12.1X44-D15	SRX240
SRX240H2-DC	SRX services gateway 240 with 16 x GE ports, 4xmini-PIM slots, and high memory (2 GB RAM, 2 GB FLASH), integrated -48V DC power supply. 19" Rack mount kit included.	12.1X44-D15	SRX240
SRX240H2-DC-TAA	SRX240H (2G), DC PS, TAA SKU	12.1X44-D15	SRX240
SRX550-645AP	SRX550 Platform, 2RU Height, 6 GPIM Slots, 2 MPIM Slots, 6 10/100/1000Base-T Ports, 4 GE SFP Ports, dual PS Slots, fans. Ships with 1 645Watt AC Power Supply with POE power, power cord, rack mount kit,	12.1R1	SRX550
SRX550-645DP	SRX550 Platform, 2RU Height, 6 GPIM Slots, 2 MPIM Slots, 6 10/100/1000Base-T Ports, 4 GE SFP Ports, dual PS Slots, fans. Ships with 1 645Watt DC Power Supply with POE power, no power cord, rack mount kit	12.1R1	SRX550
SRX550-645AP-TAA	SRX550, AC PS, TAA SKU	12.1R1	SRX550
SRX550-645DP-TAA	SRX550, DC PS, TAA SKU	12.1R1	SRX550

END OF LIFE TIMETABLE:

EOL Timetable Milestone	Definition of Action	Effective Date
End-of-sale and end-of-service announcement	Product Support Notification released that announces end of life of a product.	31-Jul-15
End-of-sale	Last day to buy product, order a new service contract, or add product to an existing support contract. Thereafter, products and services are removed from price lists.	31-Jan-16
End-of-warranty service conversion	Last date to convert warranty coverage for products purchased prior to EOL to a support contract.	31-Jan-17
First service step-down	The available services offerings for the product will be capped at Next-day and Next-day Onsite support. Same-day and Same-day onsite support will be discontinued.	31-Jan-18
Second service step-down	The available J-Care services offerings for the product will be capped at Core and CorePlus support. The available JNSAC service offerings will be capped at Basic, RTF and AR-5. Next-day and Next Day Onsite support will be discontinued.	31-Jan-20
End-of-service	Last date to renew or extend existing support contracts. Support cannot	31-Jan-20

contract renewal date	extend beyond the end-of-support date.	
Last software engineering support	Last date that new software releases will support the product. After this date, new software releases may not support the product. Maintenance releases of the major software releases issued prior to this date will support the product within the current ScreenOS 6.3 software EOL guidelines.	31-Jul-15
Last hardware engineering support	Last date that hardware engineering will support the product.	31-Jan-21
End-of-service date	Last date to receive contracted service for the product. Limited support will be offered on a per-incident, non-contracted basis only, at the discretion of Juniper Networks.	31-Jan-21

For more EOL product information and announcements please go to the following URL:
<https://www.juniper.net/alerts/>

For more EOS information, please go to the following URL:
<http://www.juniper.net/support/eol/>

If you have any questions concerning this notification, please contact Juniper Networks Customer Service.

Juniper Networks Customer Service may be contacted in one of several ways:

Via Telephone:

In the U.S., Canada, and Mexico: 888-314-JTAC

All other countries dial: 408-745-2121

Via the web @ <http://www.juniper.net/support/>