

SUBJECT: Hardware End of Life Announcement: Selected EX8200 products
BULLETIN NUMBER: TSB16891
BULLETIN TYPE: Product Support Notification
AFFECTED PRODUCTS: EX8200
ISSUE DATE: March 18, 2016
REVISION: 1.0

OVERVIEW:

This document announces the End of Life for the EX8200 products. This EOL announcement is effective immediately with a Last Order Date (LOD) of May 1, 2016. On the last order date, the products are removed from the price list and are no longer orderable.

Customers are recommended to migrate to EX9200 or EX4300.

AFFECTED PRODUCTS AND REPLACEMENTS:

EOL Product Number	Product Description	Last Software Version	Replacement Product Number	Replacement Product Description	Minimum Software Version
EX8200-2XS-40P	EX8200, 40XPOE+ 1000BASE-T,4X1GSFP,2X10G SFP+	15.1	EX4300-48P	EX4300, 48-PORT GBASET POE-PLUS	13.2X51-D35
EX8200-2XS-40T	EX8200, 40X1000BASE-T,4X1GSFP,2X10G SFP+	15.1	EX4300-48T	EX4300,48PRT 10/100/1000BASET+350W AC PS	13.2X51-D35
EX8200-40XS	EX8200, 40-PORT OVERSBSCRD 10GBE SFP+ LC	15.1	EX8200-8XS	EX8200, 8-PORT 10GBE SFP+ LINE CARD	13.2X51-D35
EX8200-40XS-ES	EX8200, 40PRT 1GBE/10GBE SFP/SFP+EX-SCALE LCARD	15.1	EX8200-8XS	EX8200, 8-PORT 10GBE SFP+ LINE CARD	13.2X51-D35
EX8200-48PL	EX8200, 48PRT POE+ 10/100/1000BASE-T 20G LC	15.1	EX4300-48P	EX4300, 48-PORT GBASET POE-PLUS	13.2X51-D35
EX8200-48TL	EX8200, 48PORT 10/100/1KBASE-T RJ-45 20GBPS LC	15.1	EX4300-48T	EX4300,48PRT 10/100/1000BASET+350W AC PS	13.2X51-D35
EX8200-2XS-40P-TAA	EX8200, 40XPOE+ 1000BASE-T,4X1GSFP,2X10G SFP+TAA	15.1	EX4300-48P-TAA	EX4300 TAA, 48-PORT POE-PLUS, 1100W PSU	13.2X51-D35
EX8200-2XS-40T-TAA	EX8200, 40X1000BASE-T,4X1GSFP,2X10G SFP+ TAA	15.1	EX4300-48T-TAA	EX4300 TAA, 48-PORT, 350W PSU	13.2X51-D35
EX8200-40XS-TAA	EX8200, 40-PORT OVERSBSCRD 10GBE SFP+ LC TAA	15.1	EX8200-8XS-TAA	EX8200, 8-PORT 10GBE SFP+ LINE CARD TAA	13.2X51-D35
EX8200-48PL-TAA	EX8200, 48PRT POE+ 10/100/1000BASE-T 20G LC TAA	15.1	EX4300-48P-TAA	EX4300 TAA, 48-PORT POE-PLUS, 1100W PSU	13.2X51-D35
EX8200-48TL-TAA	EX8200, 48PORT 10/100/1KBASE-T RJ-45 20GBPS TAA	15.1	EX4300-48T-TAA	EX4300 TAA, 48-PORT, 350W PSU	13.2X51-D35

END OF LIFE TIMETABLE:

EOL Timetable Milestone	Definition of Action	Effective Date
End of life notification	Product Support Notification released that announces end of sale of a product.	03/18/2016
Last Order Date	Last day to buy product, order a new service contract, or add product to an existing support contract. Thereafter, products and services are removed from price lists.	05/01/2016
End of warranty service conversion	Last date to convert warranty coverage for products purchased prior to EOL to a support contract.	05/01/2017
First service step-down	The available services offerings for the product will be capped at Next-day and Next-day Onsite support. Same-day and Same-day onsite support will be discontinued.	05/01/2018
End of Software Engineering support date	EOSE is the date after which Juniper is no longer committed to furnish Software Engineering level support for the operating system software licensed for the affected hardware. This means that no further Releases (e.g. service or maintenance releases or patches) will be created for the support of the affected hardware product. JTAC support will generally be limited to investigation and troubleshooting in an attempt to provide solutions, configuration guidelines and workarounds.	05/01/2019
End of Hardware Engineering support date	After EOHE Juniper has no commitment to perform hardware engineering level support (including hardware modifications and hardware failure analysis) for hardware defects.	05/01/2019
Second service step-down	The available J-Care services offerings for the product will be capped at Core and CorePlus support. The available JNSAC service offerings will be capped at Basic, RTF and AR-5. Next-day and Next Day Onsite support will be discontinued.	05/01/2020
End of service contract renewal date	Last date to renew or extend existing service contracts. Support cannot extend beyond the end of service date.	05/01/2020
End of service date	Last date to receive contracted service (including hardware and software bug fixes, and logistics replacement or repair services) for the product. Limited support will be offered on a per-incident, non-contracted basis only, at the discretion of Juniper Networks.	05/01/2021

For more EOL product information and announcements please go to the following URL:

<https://www.juniper.net/alerts/>

For more EOS information, please go to the following URL:

<http://www.juniper.net/support/eol/>

If you have any questions concerning this notification, please contact Juniper Networks Customer Service. Juniper Networks Customer Service may be contacted in one of several ways:

Via Telephone:

In the U.S., Canada, and Mexico: 888-314-JTAC

All other countries dial: 408-745-2121

Via the web @ <http://www.juniper.net/support/>